

# CSoC Request for Applications

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## Projected Timeline

- March 25, 2011- nonbinding “Intent to Apply” email to CSoC.HelpDesk@la.gov
- May 13, 2011- 3:30pm- Application deadline
- June 3, 2011- Potential presentation by responders
- June 16, 2011- Announcement of awards
- January 1, 2012- CSoC launch date

# CSoC Request for Applications

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- The response should reflect collaboration and partnership across the region, rather than the efforts of a single “lead agency” or similar entity.
- This RFA is seeking to understand the level of community support and capacity to work towards CSoC development in the region, rather than looking for an individual agency or entity to manage implementation.

# CSoC Request for Applications

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- The purpose of this Request for Applications (RFA) is to serve as the first step towards statewide implementation of the CSoC by identifying
  - (1) the regions in Louisiana that are ready to participate in the first phase of CSoC implementation and
  - (2) the communities within those regions that are most prepared to be part of that initial phase
  
- The CSoC will implement one Family Support Organization (FSO) and one Wraparound Agency (WAA) per region, and each applying region can only support one FSO and WAA as part of their proposed CSoC under this RFA.

# Technical Assistance for Applicants

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- Webinar Technical Assistance Meetings
  - every Wednesday, 1:00 to 3:00 pm, from 3/23 - 5/4
  - dialing and webinar log in information will be will be posted on the CSoC website
  
- Email Questions and posting of answers on website
  - Questions maybe submitted via email to CSoC.HelpDesk@la.gov through 5/04/2011.
  - Answers to questions will be posted regularly throughout the response period at the CSoC website ([www.dcfs.la.gov/csoc](http://www.dcfs.la.gov/csoc)).

# Webinar Schedule

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- ❑ 03/23/11 - Stakeholder & Family Leadership in Local CSoCs
- ❑ 04/06/11 - The Role of the WAA & its Relationship with the Statewide Management Organization in the CSoC
- ❑ 04/13/11 - National Wraparound Initiative (NWI)
- ❑ 04/20/11 - Provider Issues and Related Medicaid Requirements
- ❑ 04/27/11 - FSO and WAA Relationships with the Community
- ❑ 05/04/11 - CSoC Training by the Maryland Innovations Institute

# RFA Overview

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This Request for Applications (RFA) consists of five sections:

- ❑ Background Information to help the applicant understand the purpose of the RFA and the State's intent to develop a Coordinated System of Care (CSoC),
- ❑ Questions regarding the applicant's general readiness and capacity to implement a CSoC,
- ❑ General requirements for the implementation of a Wraparound Agency and Family Support Organization,
- ❑ Questions regarding the applicant's specific capacity to implement a Wraparound Agency as part of the CSoC, and
- ❑ Questions regarding the applicant's specific capacity to implement a Family Support Organization.

# General CSoC Capacity Questions

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- Describe the Community Partnerships
  - the Act 1225 of 2003 Region & specific communities
  - the initial group of stakeholders & partners
  - level of commitment of stakeholders
  - current involvement of schools, child welfare agencies, juvenile justice agencies, and courts
  - the commitment of stakeholder to assist expanding the CSoC to encompass the entire Region.
  - Inclusion of
    - Family members and youth
    - Representatives of child and family serving organizations
    - Representatives of the key cultural groups
    - Agency and organization leaders who are able to commit resources and lead efforts to change policies

# General CSoC Capacity Questions

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- Describe the Collaborative Activity
  - understanding of & commitment to core CSoC principles and practices
  - understanding of & commitment to implementing Wraparound, with fidelity
  - willingness to make changes in both their own organizations and in the larger system
  - identified outreach strategies for eligible youth
  - understanding of & commitment to the inclusion of family members in all facets of planning, implementation and oversight of the WAA
  - a plan for collaboration from OJJ, DCFS, local education agencies, Mental Health, and Substance Abuse agencies
  - the commitment of each of the organizations involved in this proposal to assist expanding the CSoC to encompass the entire Region.

# General CSoC Capacity Questions

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- Describe Access to Needed Services and Supports
  - organizational capacity to provide care in a Medicaid regulatory environment
  - current capacity & plans to expand to provide the full array of services, including non-traditional services and supports
  - Understanding the role of & strategizing to expand capacity for
    - informal and community supports
    - peer-to-peer supports
    - culturally competent services and supports
  - commitment to use technical assistance (TA) provided by the State to improve capacity

# Wraparound Agency Questions

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- Identify the proposed WAA agency and its readiness to serve in that role, including
  - the level of administrative and board support
  - consistency of the organization's culture
  - experience with utilization management functions
  - experience with performance monitoring
  - policies & procedures consistent with the Wraparound model
  - experience with providing intensive care coordination
  - organizational history of implementing supports consistent with the Wraparound model
  
- If a WAA has not been identified for the Region, how will a WAA be identified and how will it be ensured that it has the capacity to implement the required wraparound?

# Wraparound Agency Questions

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- The people who are planning for CSoC implementation in the region have a realistic understanding of
  - training and coaching needs for key roles and are committed to participation in required state sponsored training, ongoing education and monitoring activities within the identified WAA.
  - typical staffing plans
    - including caseload sizes
    - approaches to ensure racial, ethnic and gender diversity
    - need for high quality supervision
  - need to build region-wide support for wraparound among service providers and community partners
  - administrative requirements and how those relate to the role of the SMO, including implementing an IT system and measuring utilization and costs

# Wraparound Agency Attestation of Compliance with such things as

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- ❑ Federal Medicaid regulations
- ❑ Training requirements
- ❑ Conflict of interest policy
- ❑ WAA provider agency certification requirements
- ❑ Requirements/Qualifications for wraparound facilitators and supervisors
- ❑ Referral and authorization process
- ❑ WAA process design
- ❑ WAA staff activities
- ❑ Monitoring by SMO
- ❑ Reimbursement
- ❑ IT and other administrative requirement

# Family Support Organization Questions

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- ❑ how it was ensured that families have driven the process
- ❑ identify the agency proposed as the FSO
- ❑ If a FSO has not been identified for your Region, describe the capacity in the Initial Communities to provide family leadership for the CSoC and what strategies you propose to partner with families to build on this capacity to develop a FSO. Does your community have the capacity to develop a FSO
- ❑ Do the people who are planning for CSoC implementation in the Region
  - agree to volunteer to participate on the Local Coordinating Council and, if requested, the State Governance Body and/or the State Coordinating Council?
  - understand its relationship to the CSoC as a whole and agree to abide by the philosophies of the CSoC and the direction and guidance of the State Governance Body and the State Coordinating Council?
  - have relevant experience with partnerships with local private business entities to enhance services for families?

# Family Support Organization Questions

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- The people who are planning for CSoC implementation in the region have a realistic understanding of
  - training and coaching needs for key roles and are committed to participation in required state sponsored training, ongoing education and monitoring activities within the identified FSO
  - need to build region-wide support for family support among service providers and community partners
  - typical staffing plans
    - including caseload sizes
    - approaches to ensure racial, ethnic and gender diversity
    - need for high quality supervision and access to licensed clinicians as appropriate for back-up
  - operational requirements for the FSO; how those relate to the role of the Statewide Coordinating Council and the SMO, including implementing an IT system, coordination of local goals with the goals of the SCC, the Local Coordinating Council, and the SMO; and understanding of the overall requirements for measuring utilization and costs

# Family Support Organization Attestation of Compliance with such things as

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- ❑ Federal Medicaid regulations
- ❑ Training requirements
- ❑ FSO provider agency certification requirements
- ❑ Requirements/Qualifications for FSO staff and supervisors
- ❑ FSO process design
- ❑ FSO staff activities
- ❑ Monitoring by SMO
- ❑ Reimbursement
- ❑ IT and other administrative requirement

# Accountability Questions

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- The people who are planning for CSoC implementation in the Region
  - have developed realistic, shared expectations about what outcomes are expected from the effort overall
    - describe these outcomes
  - have developed realistic goals for the local system of care
    - describe these goals
  - are committed to fully participate and comply with requirements for measuring child/youth and family outcomes in the local system of care, in coordination with the SMO, including child/youth and family satisfaction and other outcomes that families and youth care about

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Questions?

[CSoC.HelpDesk@la.gov](mailto:CSoC.HelpDesk@la.gov)