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## Louisiana Coordinated System of Care (CSoC) goals, values and principles and population of focus

The State of Louisiana is undertaking the development of a CSoC for Louisiana’s at risk children and youth with significant behavioral health challenges or co-occurring disorders. In the initial planning retreat, over forty agency and stakeholder leaders agreed to the following goals, values and population of focus for the CSoC.

Goals of System of Care implementation	CSOC values and principles
<ul style="list-style-type: none"> <li>▪ Reduction in the current number and future admissions of children and youth with significant behavioral health challenges or co-occurring disorders in out-of-home placements.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Family-driven and youth-guided</li> <li>▪ Home- and community-based</li> <li>▪ Strength-based and individualized</li> <li>▪ Culturally and linguistically competent</li> <li>▪ Integrated across systems</li> <li>▪ Connected to natural helping networks</li> <li>▪ Data-driven, outcomes oriented</li> </ul>
<ul style="list-style-type: none"> <li>▪ Reduction of the state's cost of providing services by leveraging Medicaid and other funding sources, as well as increasing service effectiveness and efficiency and reducing duplication across agencies.</li> </ul>	
<ul style="list-style-type: none"> <li>▪ Improving the overall outcomes of these children and their caretakers being served by the coordinated system of care.</li> </ul>	
Population of focus	
<ul style="list-style-type: none"> <li>▪ Louisiana's CSoC will initially serve children and youth that have significant behavioral health challenges or co-occurring disorders and are in, or at imminent risk of, out of home placement.</li> </ul>	
<ul style="list-style-type: none"> <li>▪ Out-of-home placements are defined as the following: detention, secure care facilities, psychiatric hospitals, residential treatment facilities, developmental disabilities facilities, addiction facilities, alternative schools, homeless as identified by DOE and foster care.</li> </ul>	

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## The Charge of the Family/Youth Partnership Workgroup

<p>Goals of the Family/Youth Partnership Workgroup</p> <p>Develop recommendations and/or options regarding mechanisms for ongoing and expanded partnerships with families/youth organizations at policy, management and service levels that most efficiently and effectively support the recommended ideal system design and service array.</p>	<p>FSO recommendations will include information for each function that speaks to:</p> <ul style="list-style-type: none"> <li>• best practices</li> <li>• existing models</li> <li>• innovative approaches</li> <li>• implementation issues</li> </ul>
<p>The workgroup's recommendations should address resource needs and provide enough detail to inform the Leadership Team decision-making on CSoC implementation and serve as the foundation for future implementation planning.</p>	
<ul style="list-style-type: none"> <li>▪ Identify the functions of a Family Support Organization (FSO) whereas families and youth are provided opportunities to partner with the CSoC to meet the needs of the targeted population and their families.</li> </ul>	
<ul style="list-style-type: none"> <li>○ Identify the level/s where the function should be located/managed/implemented (State, Regional or Local FSO, Other)</li> </ul>	
<ul style="list-style-type: none"> <li>○ Identify who should be contracted with to perform the function (Funding sources, management, at State, Regional, Local Levels or Other)</li> </ul>	
<ul style="list-style-type: none"> <li>○ Identify the function as that of a paid position or volunteer position</li> </ul>	
<ul style="list-style-type: none"> <li>○ Identify what will be needed to support the function</li> </ul>	

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## Recommended Functions of the FSO by the Administrative/Infrastructure Workgroup

Recommendations of the Administrative/Infrastructure Workgroup	Questions to regard when defining FSO Functions:
1. Provide and build capacity for family liaisons, including in judicial districts with local district court	<ul style="list-style-type: none"> <li>▪ What should be written into the SMO and CME contracts?</li> </ul>
2. Provide and build capacity for family educators	<ul style="list-style-type: none"> <li>▪ What should be included in the governance structure/functions?</li> </ul>
3. Provide and build capacity for youth peer mentors	<ul style="list-style-type: none"> <li>▪ What should be incorporated into the state purchaser function?</li> </ul>
4. Participation in child and family team process	<ul style="list-style-type: none"> <li>▪ Should Medicaid be used to support FSO? In what ways? What are the limitations?</li> </ul>
5. Provide direct services to families and youth	<ul style="list-style-type: none"> <li>▪ <del>What is our current capacity to perform the identified functions? (Deferred to Implementation Planning)</del></li> </ul>
6. Participation in quality assurance and outcomes management/monitoring at local and state levels	<ul style="list-style-type: none"> <li>▪ <del>What is the current state of our parent network? (Deferred to Implementation Planning)</del></li> </ul>
7. Participation in planning, policy making and system oversight at local, district, regional and state level	<ul style="list-style-type: none"> <li>▪ What is our past experience in contracting for these or similar services and what can we learn?</li> </ul>

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## Definitions and Understandings

The CSoC Family/Youth Partnership Workgroup acknowledges the following:	
1.	All recommendations have been created using the goals, values and principles as defined by the Louisiana CSoC Planning Group.
2.	All references to family, youth, parent, etc., to include the specific definitions of these terms, are done so understanding we refer to the targeted population as currently defined by the CSoC

**Authority: Recommendations**

Number	Recommendation
<b>Recommendation 1</b>	A Governor’s Executive Order will be issued to authorize a permanent Family Support Organization Network to exist as integrated within the CSoC and at all levels of CSoC operation to include State and Community-based systems.
<b>Recommendation 2</b>	The Executive Order will identify funding for the Family Support Organization Network.
<b>Recommendation 3</b>	Legislation will be prepared for the 2011 legislative session to create the Family Support Organization Network of the Louisiana CSoC for the purpose of meeting the needs of children in or in imminent risk of placement outside the home and their families, through a variety of services, such as family-to-family and peer to peer support, advocacy, education, training, etc.
<b>Recommendation 4</b>	The legislation will provide appropriated state general funds to support the Louisiana CSoC Family Support Organization Network and its creation through the State Purchaser agency DHH.
<b>Recommendation 5</b>	The legislation will authorize a Table of Organization (TO) for a State Family Support Organization Director and administrative support personnel, as well as State FSO Coordinators to be defined during the Implementation Phase.
<b>Recommendation 6</b>	The legislative act will authorize expansion of the FSO to include all regions in Louisiana and/or other geographically defined areas.
<b>Recommendation 7</b>	FSO expansion will coordinate with the implementation of the CSoC within each region and/or as needed to address an expansion in the target population served.
<b>Recommendation 8</b>	Legislation will include statements mandating family/youth participation at all levels of the system of care, including on individual care management teams, all levels of governance of the CSoC, to include State, Regional and Local, and the State and Local Coordinating Councils.

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## Governance: Recommendations

Number	Recommendation
<p>Recommendation 1</p>	<p><b>General</b></p> <p>The CSoC will create a broad based governance structure, providing families and youth a variety of opportunities to participate in the governance of the CSoC and to ensure families and youth are effectively involved in decision-making and governance at all level of authorities (TBD), thus reflecting their role as full partners by fellow decision-makers, managers and staff. This governance structure will be culturally and linguistically competent and ensure diverse family and youth participation representative of the communities and the target population served, thus providing families and youth an authentic voice in CSoC governance.</p> <ul style="list-style-type: none"> <li>A. <b>Designated seats</b> on all governing authorities (TBD) will be established for families and youth. These seats will provide full participation (e.g. voting rights, opportunities for leadership, etc.) for all functions of the governing authority.</li> <li>B. In the event, <b>Executive Committees</b> are established within the governing authorities, a minimum of one family member will be provided a seat on the <b>executive committee(s)</b>, with full member participation.</li> <li>C. <b>All contracts written</b> within all levels of authority (TBD), to include but not limited to State, Regional and Local governing agents, <b>will include requirements for family and youth partnerships in governance</b>. These contracts do not include administrative contracts that do not provide services to families directly (e.g. website designers, printers, etc.)</li> <li>D. <b>Contracts between the State Purchaser and the State Coordinating Council for the FSO (or designated TBD) will provide funding for training and leadership development</b> to prepare families and youth for participation <b>in areas specific to governance, to include</b> policymaking and system management, <b>capacity building</b>, outreach, peer support and referral, and conducting special projects to strengthen family/youth awareness about the CSoC and its governance roles. <b>The training will provide family members with a range of knowledge and skills, including: understanding the legislative system, and the structure of the mental health system, how to build relationships with policy makers, how to speak in front of an audience, how to make family voices heard, etc.</b></li> </ul>
<p>Recommendation 2</p>	<p>The CSoC State Governance Body:</p> <ul style="list-style-type: none"> <li>A. A minimum of <b>two family members</b>, selected by family members (process TBD), will serve on the State Governance Body, <b>as full members as defined in Governance Recommendation 1</b></li> <li>B. <b>Family members of the State Governance Body will act as mentors</b> for an additional two family members, (<b>Apprentice Members</b>) in an ongoing effort to build capacity for families and youth to participate in the governance of the CSoC at all levels of <b>authority</b>.</li> <li>C. <b>Apprentice Members</b> will participate in all governance functions as non-voting members.</li> </ul>

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Governance: Recommendations Cont'd

Number	Recommendation
<p>Recommendation 3</p>	<p>The State Coordinating Council (SCC):</p> <p>Through a contract with the State Purchaser, the CSoC (TBD) will partner to support and participate in the creation of the State Coordinating Council (parameters TBD) to ensure family and youth participation in governance of the CSoC.</p> <p>A. <b>The SCC will have a membership</b> comprised at minimum of <b>60%</b> family and youth representation, <b>who meet the criteria of the target population of the CSoC.</b></p> <p>B. <b>Collaborating agencies (public, private and nonprofit) will comprise the remaining seats.</b> Examples may include:</p> <ul style="list-style-type: none"> <li>▪ Local Coordinating Council members from each community (or TBD geographical area). Community membership will be established regardless of the status of implementation of a CSoC within that community, in an effort to build capacity and in anticipation of a community-based CSoC eventuating in that area.</li> <li>▪ State Educational Agency;</li> <li>▪ Local State Agencies;</li> <li>▪ Juvenile Corrections;</li> <li>▪ Representative from Community Agencies;</li> <li>▪ Representative from State/ Regional office;</li> <li>▪ Representative of the ethnic and linguistic make-up of the state;</li> <li>▪ Early Intervention;</li> <li>▪ Substance abuse service providers;</li> <li>▪ Office of Community Services</li> <li>▪ Other community groups</li> <li>▪ Business, Civic Leaders, Legislators and Advocates;</li> <li>▪ Clergy;</li> <li>▪ Recreational Providers; and</li> <li>▪ Representatives from the State Purchaser</li> </ul>

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Governance: Recommendations Cont'd

Number	Recommendation
<p>Recommendation 3 Cont'd</p>	<ul style="list-style-type: none"> <li>C. The SCC will have, among other charges, the charge of working directly with the State Governance Body, serving as part of the overall governing structure for the CSoC (parameters TBD)</li>   <li>D. A quorum of the SCC for any/all meeting(s) or forum(s), will be defined as its attending membership consisting of a majority of family and youth.</li>   <li>E. The SCC will have the responsibility of supervision of the State Family Support Organization Network Director, who will then serve as supervision to the State Coordinating Council Staff, to include personnel responsible for (as example):             <ul style="list-style-type: none"> <li>1. State-level Functions (e.g. Statewide Advocacy, Statewide Training and Technical Assistance Coordination, etc.)</li> <li>2. The oversight, training, coordination, technical assistance, etc. for developing and ongoing Local Coordinating Councils</li> <li>3. The direct assistance of developing and ongoing <b>support of</b> Local Family Support Organizations</li> <li>4. <b>SCC Staff is <u>not</u> charged with the direct supervision or direct management of the FSO's, State and Local Coordinating Councils or its members/employees, and will act only to assist and support the SCC, local FSO's and LCC entities.</b></li> </ul> </li>   <li>F. The State Purchaser, as a Partner in supporting the capacity building of the State FSO Network and thus the CSoC, will participate and support the State Coordinating Council in its organizational development, necessary to facilitate its network and performing its responsibilities.             <ul style="list-style-type: none"> <li>1. <b>Memorandum(s) of Understanding</b> will be written to facilitate SCC participation and representation for <b>collaborating</b> stakeholders, <b>to include public, private and nonprofit agencies.</b></li> <li>2. <b>All contracts</b> written at all levels of authority (TBD) to include state-level governance, <b>regional and local governance, SMO's, CME's, Providers, and other collaborating agencies, public, private and nonprofits,</b> will include provisions (TBD) requiring partnerships with families and youth and specifically establishing the SCC as <b>the State Governance Body for all community-based (or other geographical determination) FSO's in Louisiana and key to the success of a family-driven and youth-guided System of Care .</b></li> <li>3. <b>The State Purchaser will provide funding to ensure sustainability of the SCC and its Staff (See Governance Recommendation 6)</b></li> </ul> </li> </ul>

<p>Recommendation 3 cont'd</p>	<p>G. <b>Contracts between the State Purchaser and the SCC will provide funding for training and leadership development</b> to prepare families and youth for participation in areas specific to governance, to include policymaking and system management, <b>capacity building</b>, outreach, peer support and referral, and conducting special projects to strengthen family/youth awareness about the CSoC and its governance roles. The training will provide family members with a range of knowledge and skills, including: understanding the legislative system, and the structure of the mental health system, how to build relationships with policy makers, how to speak in front of an audience, how to make family voices heard, etc.</p> <p>H. <b>The SCC will act as liaison between the State Purchaser and the community-based LCC's/FSO's to provide funding for operation.</b> (Parameters TBD)</p>
<p>Recommendation 4</p>	<p><b>The Local Coordinating Council (LCC):</b></p> <p>The State Coordinating Council (as funded by the State Purchaser) will administer funds and provide leadership to Local Coordinating Councils contracted to work with the community-based FSO. In addition, funds to support the operation of the FSO will move through the SCC/SCC Staff (parameters TBD) to the FSO's. And, the SCC Staff (TBD) will provide technical assistance to the FSO's and their LCC's on all levels of operation, both at startup and ongoing.</p> <p>A. The LCC will have a <b>local, community-based membership</b> comprised at minimum of <b>60%</b> family and youth representation</p> <p>B. <b>This initiative will stipulate that family members and youths will be selected from within each community, to serve on the LCC and compensated in accordance with Governance Recommendation 6.</b></p> <p>C. While the LCC's contract with the SCC for funding, oversight of the SCC will provide a general framework <b>only</b> for the councils as each community, and each member of the LCC, will have the charge of <b>shaping the LCC and their FSO to meet the unique needs of the community served.</b></p> <p>D. <b>The State Purchaser as a Partner in supporting the capacity building</b> of the CSoC will support the Local Coordinating Council in its organizational development, necessary to facilitate its network and performing its responsibilities.</p> <ol style="list-style-type: none"> <li>1. <b>Memorandum(s) of Understanding</b> will be written to facilitate LCC participation and representation for <b>collaborating agencies, public, private and nonprofit.</b></li> <li>2. <b>All contracts</b> written at all levels of authority (TBD) to include state-level governance, <b>regional and local governance, SMO's, CME's, Providers, and other collaborating agencies, public, private and nonprofit,</b> will include provisions (TBD) requiring partnerships with families and youth and specifically establishing the LCC as <b>the community-based governance body for the community it serves and key to the success of a family-driven and youth-guided System of Care.</b></li> <li>3. <b>Through the SCC/SCCStaff, the State Purchaser will provide funding to ensure sustainability of the LCC</b> (See Governance Recommendation 6)</li> </ol>

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Governance: Recommendations Cont'd

<p>Recommendation 5</p>	<p><b>State and Local Youth Councils:</b></p> <p>The State Coordinating Council (as funded by the State Purchaser) will contract with the LCC to ensure the sustainability of local-level Youth Councils. The LCC will then administer funds to the local-level Youth Council as well as provide leadership, guidance and technical assistance. In addition, the State Youth Council will provide technical assistance to the local-level Youth Councils on all aspects of council operation, both at startup and ongoing.</p> <ul style="list-style-type: none"> <li>A. <b>The charge of the Youth Councils</b> is to provide a nonadversarial venue where young people can exchange advice, develop advocacy skills, and give input to policymakers and practitioners who make decisions that shape their daily lives and the systems that affect them</li> <li>B. Youth Councils will have a <b>membership</b> comprised at minimum of 60% family and youth representation</li> <li>C. <b>While Youth Council(s) contract with the SCC/LCC, oversight by the SCC /LCC will provide a general framework only for the councils as each community, and each member of the Youth Council, will have the charge of shaping the Youth Council and their FSO to meet the unique needs of the community served.</b></li> </ul>
<p>Recommendation 6</p>	<p><b>Fiscal Support for Families and Youth Governance Partnerships</b></p> <p>The CSoC will ensure diverse family participation, representative of the state, region and local communities and the target population served, in all levels of governance through paid positions and participant supports.</p> <p><b>The CSoC State Purchaser will contract with the State Coordinating Council to provide stipends for family involvement</b> through the FSO's in all levels of governance of the CSoC to ensure that families have access to other supports, such as transportation, sitter fees, etc. to participate effectively, as needed.</p> <ul style="list-style-type: none"> <li>A. Participation in Governance functions <b>by FSO Staff</b> will be considered as standard billable hours, as participation is included within the scope of duties for FSO Staff.</li> <li>B. <b>Non-staff (FSO) staff</b> will receive a stipend (TBD) for each participating day in governance functions to cover supports for participation, as participation is considered a volunteer service</li> <li>C. <b>Travel reimbursement</b> will be provided, if applicable and in accordance with state law</li> <li>D. <b>Apprentice family members</b> (see Recommendation 2) will receive same supports in accordance with FSO Staff or Non-FSO Staff status</li> <li>E. <b>Participation/Representation on approved (approval parameters TBD) governance committees/councils/etc., for collaborating agencies and/or CSoC-related organizations and other stakeholders,</b> will be supported as previously described in this recommendation.</li> <li>F. <b>Fiscal support for SCC/SCC Staff,</b> to include (See Recommendation 3) salary, fringe benefits, travel and supervisory costs for:             <ul style="list-style-type: none"> <li>1. A minimum of <b>one full-time equivalent State FSO Director</b> (title and job description TBD)</li> <li>2. Salary and fringe benefits for an administrative <b>assistant</b></li> <li>3. Salary and fringe benefits, travel and supervisory costs for <b>Coordinator(s) of Function(s)</b> (TBD), (e.g. Statewide Advocacy Coordinator, Coordinator of Family Education and Training, etc.) as these positions are established</li> </ul> </li> </ul>

## Policymaking and Planning: Recommendations

.Number	Recommendation
Recommendation 1	<p>With the State Purchaser as a partner in supporting families and youth as equal in CSoC <b>policymaking, strategic planning and all processes planning</b> for ongoing CSoC system development and change, the CSoC will create structures (e.g. designated seats, voting privileges) to ensure that family member(s) are effectively involved in ongoing input and are able to engage in direct participation at all levels of authority, thus reflecting their role as equal partners by fellow decision-makers, managers and staff</p> <ul style="list-style-type: none"> <li>A. <b>A core group of strong family leaders (as selected by families and as continually expanded) are involved in all aspects of policymaking, strategic planning and all processes planning</b>, at all levels of CSoC <b>operation-</b> state, regional, local or otherwise defined</li> <li>B. <b>Apprentice family members</b> (as selected by families) are involved in policymaking, strategic planning and all processes planning, at all levels of CSoC <b>operation-</b> state, regional, local or otherwise defined</li> <li>C. <b>Fiscal support to ensure diverse family participation, representative of the community and target populations:</b> <ul style="list-style-type: none"> <li>1. <b>Training and leadership development</b> to prepare families and youth for participation in policymaking and strategic planning</li> <li>2. <b>Paid support and/or stipends for family involvement</b> to ensure families have access to other supports, such as transportation, sitter fees, etc. to participate effectively, as congruent with Governance Recommendation 6</li> </ul> </li> </ul>
Recommendation 2	<p>Families and Youth <b>will continue to partner in the planning, development, rollout, implementation and expansion of the CSoC</b>, to include designated seats on committees and workgroups at all levels of CSoC authority (state, regional, local or otherwise defined) and through membership on the State Governance Body and, State and Local Coordinating Councils</p>
Recommendation 3	<p>Families and Youth <b>will partner in all facets of new policy development and policy change</b>, at the level of creation/change, to include to include designated seats on committees and workgroups at all levels of CSoC authority (state, regional, local or otherwise defined) and through membership on the State Governance Body and State and Local Coordinating Councils</p>

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## Systems Evaluation, Program Monitoring and CQI: Recommendations

.Number	Recommendation
<p><b>Recommendation 1</b></p>	<p>With the State Purchaser as a partner in supporting families and youth as equal in CSoC <b>Systems and Program Monitoring</b> for ongoing CSoC system development and change, the CSoC will create structures (e.g. designated seats, voting privileges) to ensure that family member(s) are effectively involved in ongoing input and are able to engage in direct participation at all levels of authority, thus reflecting their role as equal partners by fellow decision-makers, managers and staff. To include, but not limited to:</p> <ul style="list-style-type: none"> <li>▪ System Evaluation</li> <li>▪ Quality Assurance</li> <li>▪ Outcomes Management</li> <li>▪ Monitoring</li> <li>▪ Research/ Validated Practices</li> <li>▪ Workforce Development</li> <li>▪ Dispute Resolution (Family v. CSoC)</li> </ul> <p>A. Specific family and youth participation TBD by Implementation Workgroup. Examples are:</p> <ul style="list-style-type: none"> <li>▪ Family member(s) will be appointed to participate as part of the decision-making team for disputes between the CSoC agencies and families</li> <li>▪ Families and youth will participate in the creation and review of RFP's.</li> </ul> <p>B. A core group of strong family leaders, as selected by families and as continually expanded, are involved in all aspects of <b>systems evaluation, monitoring and continual quality improvement</b> defining the oversight of service delivery and <b>quality of care</b> for all families and youth at all levels of CSoC operation- state, regional, local or otherwise defined</p> <p>C. <b>Apprentice family members</b> (as selected by families) are involved in <b>all aspects of all evaluation and improvement processes</b>, defining the oversight of service delivery and care for all families and youth at all levels of CSoC operation- state, regional, local or otherwise defined</p> <p>D. <b>Fiscal support to ensure diverse family participation, representative of the community and target populations:</b></p> <ol style="list-style-type: none"> <li>1. <b>Training and leadership development</b> to prepare families and youth for participation in policymaking and strategic planning</li> <li>2. <b>Paid support and/or stipends for family involvement</b> to ensure families have access to other supports, such as transportation, sitter fees, etc. to participate effectively, as congruent with Governance Recommendation 6</li> </ol>

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## The FSO Structure: Recommendations

Number	Recommendation
Recommendation 1	<p>The CSoC will support and participate in the creation of statewide <b>network of Family Support Organization</b>, designed to ensure <b>an authentic</b> family voice is incorporated at the <b>governance</b>, system and service levels and purposed to meet the needs of families and youth served by the CSoC. <b>All organizations, as part of the FSO, will be:</b></p> <ul style="list-style-type: none"> <li>A. Family-run</li> <li>B. Nonprofit</li> <li>C. Funded through the State Purchaser with funding administered both via the State Coordinating Council</li> <li>D. Staffed with families and youth, meeting the criteria of the target population (Exceptions TBD)</li> <li>E. Supplemented through a volunteer workforce</li> </ul>
Recommendation 2	<p>The FSO Network will have, as governing bodies:</p> <ul style="list-style-type: none"> <li>A. The State Coordinating Council</li> <li>B. Community-based Local Coordinating Councils</li> <li>C. The State Youth Council</li> <li>D. Community-based Youth Councils</li> <li>E. Oversight of the CSoC Governance Body</li> </ul>
Recommendation 3	<p>All levels of the FSO Network will be housed according to the needs and capacity of the community. Determinations will be made either by the recommendation of the Implementation Workgroup, the SCC Coordinating Council, or by the community itself. All of which should be determined at the appropriate time, with the appropriate governing group and with the coordination of the CSoC Administration. Examples are:</p> <ul style="list-style-type: none"> <li>A. SCC Staff may house independently or as part of the state staff</li> <li>B. Community-based FSO's may house independently, may blend with existing family-run organizations, or may house within local community-based authorities or any combination thereof</li> </ul>
Recommendation 4	<p>While all levels of the network will work collaboratively with CSoC governing bodies, maintain the foundational philosophies and goals of the CSoC and abide by reporting mechanisms to ensure consistency, quality and purpose, each community-based FSO will exist autonomously to ensure the individual needs of the community served are met.</p>

<p>Recommendation 5</p>	<p>The State Coordinating Council, among other mandates TBD, will exist to:</p> <ul style="list-style-type: none"> <li>A. Work as part of the State Governance structure</li> <li>B. Provide structure, consistency, oversight, guidance and support to the community-based Local Coordinating Councils</li> <li>C. Administer funds to support FSO community-based agencies and their Coordinating Councils</li> </ul> <p>In addition,</p> <ul style="list-style-type: none"> <li>D. The State Coordinating Council will have a membership that is volunteer with supports designed to facilitate participation</li> <li>E. Have a paid staff, to include a director, administrative support and function-specific coordinators</li> <li>F. Specific parameters for SCC operation TBD by Implementation Workgroup</li> <li>G. SCC Policies and Procedures TBD by council itself</li> </ul>
<p>Recommendation 6</p>	<p>The State Coordinating Council Staff will, among other mandates TBD, will exist to:</p> <ul style="list-style-type: none"> <li>A. Serve the State Coordinating Council</li> <li>B. Provide technical assistance, training, etc. to community-based FSO's</li> </ul>
<p>Recommendation 7</p>	<p>The Local Coordinating Council, among other mandates TBD, will exist to:</p> <ul style="list-style-type: none"> <li>A. Serve as community-based governance structure, with membership to the State Coordinating Council to participate in state-level governance of the FSO Network</li> <li>B. Provide governance, oversight, guidance and support to its community-based FSO</li> <li>C. Administer funds for special projects to the FSO, if applicable</li> </ul> <p>In addition,</p> <ul style="list-style-type: none"> <li>D. The Local Coordinating Council will have a membership that is volunteer with supports designed to facilitate participation</li> <li>E. Specific parameters for LCC operation TBD by Implementation Workgroup</li> <li>F. LCC Policies and Procedures TBD by council itself</li> </ul>
<p>Recommendation 8</p>	<p>FSO's will partner with the CSOC to provide direct services to families and youth through the employment of families and youth, meeting the target population, as staff and supplemented with a workforce of volunteers</p> <ul style="list-style-type: none"> <li>A. Examples of direct services <i>as funded through the State Purchaser and contracted through the State Coordinating Council</i> include:             <ul style="list-style-type: none"> <li>▪ Governance, policymaking, planning and system management involvement</li> </ul> </li> </ul>

- Payment of stipends, transportation, child care to support family and youth partnership at policy/system management levels
  - Training of families, providers, staff on System of care principles and family and youth partnership
  - Building of family and youth movement
  - Provide and build capacity for family liaisons/advocates, including in judicial districts with local district court and educational systems
  - Staff and participate on the State Coordinating Council
  - Staff and participate on the Local Coordinating Council
  - Training and capacity-building of families and youth who are available to participate on a range of committees and other policy-level activities
  - Family and Professional Partnership Training for all involved stakeholders and potential partners, to include families and youth
  - Provide training on conflict resolution, mediation, facilitation and teaming
  - Build capacity for family and youth participation to partner in advocacy initiatives, for statewide, regional and local representation and participation
  - Build capacity for family and youth, through formalized trainings to partner as active participants in Dispute Resolution, to include at least one family member residing on the decision-making team
- B. Examples of direct services *as funded and contracted through the Regional/Local Authority*
- Recruit and train family partners for variety of roles
  - Recruit, train and support family peer mentors
  - Organize open education opportunities
  - Provide information and referral
  - Co-facilitate administrative meetings
  - Train and provide technical assistance to providers on family and youth partnership
  - Family to Family Outreach- through a variety of mechanisms to include mini and state conferences
  - Networking- Active outreach and community engagement to connect with community leaders, cultural leaders, providers and agencies that serve or are more accessible to or representative of the diversity of the community
  - Cultural Competence- Train and empower staff to understand, embrace and commit to Cultural Linguistic Competence by being inclusive, diverse and proportionally representative of the populations of focus and the community it serves
  - Education/Empowerment of child/family to self-govern Care Management Plans
  - Provide peer support for families at risk of child welfare involvement through a Family-to-Family approach

	<p>C. Examples of direct services <i>as funded through Medicaid</i> are:</p> <ul style="list-style-type: none"> <li>▪ Peer mentoring</li> <li>▪ Respite</li> <li>▪ Behavioral coaching</li> <li>▪ Skills training</li> <li>▪ Health promotion</li> <li>▪ Family support, to include participate/guide in child and family team process and Family to Family Mentoring</li> <li>▪ Family education</li> <li>▪ Personal aide services</li> </ul>
<p><b>Recommendation 9</b></p>	<p>The State Purchaser will support and participate in the FSO as providing funding to staff FSO's (Specifics TBD). Compensation must be fair and reflect the level of responsibility expected, rather than the degree of formal education attained.</p>
<p><b>Recommendation 10</b></p>	<p>FSO's will partner with CSoc funding authorities to ensure the sustainability of State, Regional, Local FSO's:</p> <ul style="list-style-type: none"> <li>A. Decide what resources are critical to the partnerships and what each partner can contribute to FSO family and youth service provision, such as financial and infrastructure considerations</li> <li>B. Develop financing strategies that assure continued access to appropriate and acceptable services delivered by the FSO and for all demographic groups in the target population and within the community.</li> <li>C. Develop a Sustainability Plan that will guide users in drafting a written plan that outlines major strategies and implementation steps that are clear and compelling in maintaining the FSO</li> <li>D. Develop a Strategic Financing Plan that guides users in creating a plan to secure the fiscal resources needed to accomplish long term goals, including determining cost estimates, identifying funding gaps, and developing financing strategies specific to the operations of the FSO</li> </ul>
<p><b>Recommendation 11</b></p>	<p>The Family Support Organization Network is a part of the CSoc Infrastructure. While funding sources may be sought by individual FSO organizations/groups for special projects, the ultimate fiscal responsibility and sustainability of the FSO Network lies with the State Purchaser</p>

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## Next Steps: Family and Youth Partnership Workgroup Recommendations

Number	Recommendation
<b>Recommendation 1</b>	The Louisiana CSoC Family Partnership Workgroup should reorganize as the Family Support Organization Implementation Workgroup following the completion of its current charge.
<b>Recommendation 2</b>	The FSO Implementation Workgroup will conduct a community needs assessment to understand current family involvement strengths and needs, existing family organizations and overall family involvement structures.
<b>Recommendation 3</b>	As a priority, the FSO Implementation Workgroup will define the parameters of the SCC, to include: <ol style="list-style-type: none"> <li>1. General Charge</li> <li>2. Membership</li> </ol>
<b>Recommendation 4</b>	The FSO Implementation Workgroup will act in whole or voluntary individual participation to form a Nominations Committee for the purpose of selecting family and youth members to serve as the State Coordinating Council.  From the newly formed SCC, two parents will be selected to represent on the State Governance Body and two parents will serve as Apprentice Members, for a total of four parents.

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# Louisiana Coordinated System of Care

- Fiscal
- Oversight
- Technical Assistance
- Collaboration

- Volunteer w/Stipend
- Paid Positions

