



LOUISIANA'S COORDINATED SYSTEM OF CARE

EXECUTIVE LEADERSHIP INFORMATION

- Last fall, Louisiana's child and family serving agencies began developing a new approach to providing services to children who have significant behavioral health challenges and are at risk of out of home placement. The departments of Health and Hospitals, Social Services, Education and the Office of Juvenile Justice, have begun to build a Coordinated System of Care (CSoC), which will improve both how we deliver services to this population and how we fund these services.
- Governor Jindal is committed to ensuring the success of this initiative. He has directed us, as leadership of the departments, to work quickly and collaboratively to develop, plan, and implement the Coordinated System of Care. You may have heard about, and even participated in, some of the preliminary discussions around this project. We are in the planning stage and project a phased in implementation beginning in January 2011. Refer to the attached fact sheet which describes the goals and values of the project, as well as the charts which give perspective on the project organization. Also, you will find very detailed information at the CSoC website, www.dss.la.gov\csoc.
- As we move forward with planning, your expertise and knowledge, as leadership within the department, are crucial to the success of this project. You will play a major role in planning and implementation. You may be asked to participate in one or more of the workgroups, help develop materials, or help analyze information. You will also act as an intermediary communicating information between leadership and front line staff.
- During this systems change, we anticipate questions and concerns about how implementation will impact staff. Some of you will be working with the groups to develop responses to these concerns. And, we will look to you for recommendations on the best method of communicating with front line staff. Communication will also occur between providers and other stakeholders. You will be involved in that process as well.
- We are still in the planning phases of this project and many decisions have not yet been made. As you learn of concerns and communicate that to leadership, we will, with your input, develop responsive materials for you to share with your staff. It is extremely important that we provide you with information to share with staff and that you inform leadership of staff concerns and recommendations for solutions.
- The targeted population of the project are some of the most at risk children and families in our state. We have an opportunity to work together with other agencies to develop a system that efficiently meets their needs. We are going to move quickly and with purpose, and ask for your assistance and commitment to make the project successful.