



**Cumulative Positive Payment Error Rate**

Region	FFY 2008	FFY 2009			FEDERAL FISCAL YEAR 2010 BY SAMPLE MONTH											
	Cumulative	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10
Orleans	8.45%	6.86%	6.21%	5.80%	3.16%	2.25%	2.69%	5.09%	6.32%	7.01%	6.69%	6.21%	5.37%	5.35%	5.40%	5.02%
Baton Rouge	9.50%	5.80%	5.86%	5.27%	0.00%	0.97%	0.66%	0.53%	3.28%	2.90%	2.85%	5.51%	5.68%	5.77%	4.94%	5.28%
Covington	6.16%	5.66%	5.33%	5.99%	10.75%	7.73%	5.20%	5.81%	6.26%	5.43%	5.17%	5.21%	4.83%	5.19%	5.00%	4.50%
Thibodaux	6.41%	1.68%	2.63%	2.81%	10.59%	2.96%	2.90%	2.16%	5.68%	4.46%	4.44%	4.26%	3.82%	3.14%	3.41%	4.01%
Lafayette	6.14%	2.97%	2.70%	2.44%	2.49%	6.01%	6.86%	5.61%	4.62%	3.76%	3.45%	3.15%	3.36%	4.25%	4.06%	4.14%
Lake Charles	9.39%	6.86%	4.67%	4.33%	8.16%	4.20%	3.46%	13.18%	11.53%	9.69%	8.02%	12.35%	11.74%	10.87%	11.49%	9.80%
Alexandria	3.70%	4.00%	3.55%	2.96%	6.51%	2.82%	2.27%	2.00%	10.32%	9.37%	7.01%	5.73%	5.87%	6.75%	7.13%	6.28%
Shreveport	5.45%	9.70%	8.84%	8.02%	12.77%	6.10%	4.65%	6.04%	5.05%	5.51%	5.05%	5.35%	5.34%	5.21%	5.21%	5.38%
Monroe	4.51%	3.56%	3.41%	3.68%	0.00%	0.00%	4.21%	4.23%	3.89%	4.05%	3.76%	3.31%	3.09%	2.82%	3.08%	2.79%
State	6.65%	5.30%	4.95%	4.74%	5.83%	3.93%	3.91%	4.92%	5.72%	5.39%	4.97%	5.19%	5.03%	5.12%	5.10%	4.95%
National Average	4.75%	4.47%	4.26%	4.20%	3.82%	3.70%	3.67%	3.56%	3.67%	3.62%	3.65%	3.66%	3.65%	3.70%		
Accuracy Rate		94.70%	95.05%	95.26%	94.17%	96.07%	96.09%	95.08%	94.28%	94.61%	95.03%	94.81%	94.97%	94.88%	94.90%	95.05%

**Cumulative Negative Error Rate**

Region	FFY 2008	FFY 2009			FEDERAL FISCAL YEAR 2010 BY SAMPLE MONTH											
	Cumulative	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10
Orleans	6.15%	5.69%	5.93%	5.44%	13.33%	19.23%	12.82%	11.67%	9.33%	11.49%	10.68%	10.26%	9.42%	9.68%	8.98%	9.29%
Baton Rouge	7.84%	7.59%	6.90%	7.29%	0.00%	0.00%	0.00%	3.03%	2.17%	1.72%	5.71%	6.25%	6.67%	5.94%	5.17%	6.82%
Covington	2.38%	3.51%	2.99%	2.70%	0.00%	0.00%	0.00%	0.00%	2.50%	2.00%	1.82%	3.28%	2.94%	2.60%	2.35%	3.23%
Thibodaux	6.85%	6.38%	7.55%	8.33%	0.00%	0.00%	0.00%	4.55%	3.70%	2.94%	2.86%	5.26%	4.55%	5.77%	5.17%	4.41%
Lafayette	6.09%	4.49%	5.05%	4.50%	12.50%	5.26%	2.94%	2.33%	1.85%	3.17%	2.67%	2.27%	3.00%	3.60%	4.13%	5.38%
Lake Charles	9.38%	6.98%	7.69%	6.78%	20.00%	25.00%	27.27%	18.75%	14.29%	11.54%	8.82%	7.89%	7.32%	6.38%	5.36%	4.55%
Alexandria	1.47%	1.96%	1.85%	1.67%	16.67%	10.00%	7.69%	9.09%	10.34%	8.57%	7.50%	6.52%	5.56%	5.45%	4.84%	4.84%
Shreveport	3.70%	5.88%	5.15%	4.55%	18.18%	10.00%	6.25%	8.57%	9.76%	7.55%	6.56%	8.11%	8.75%	7.69%	8.49%	8.40%
Monroe	0.00%	0.00%	0.00%	0.00%	12.50%	5.56%	4.55%	3.57%	2.78%	2.56%	4.17%	3.85%	3.33%	2.94%	2.78%	3.80%
State	4.94%	4.86%	4.92%	4.64%	10.26%	7.95%	5.80%	6.46%	5.96%	5.84%	5.95%	6.23%	6.22%	6.08%	5.81%	6.16%
National Average	9.29%	8.27%	8.22%	8.48%	8.15%	8.05%	7.64%	7.58%	7.62%	7.48%	7.66%	7.60%	7.64%	7.55%		

**Timeliness of Application Processing**

No National Average

Region	FFY 2008	FFY 2009			FEDERAL FISCAL YEAR 2010 BY SAMPLE MONTH											
	Cumulative	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10
Orleans	9.64%	7.27%	7.46%	7.79%		40.00%	50.00%	41.67%	37.50%	35.00%	25.00%	20.51%	23.91%	22.95%	22.67%	20.00%
Baton Rouge	2.13%	3.23%	2.94%	2.44%	0.00%	0.00%	16.67%	11.11%	18.18%	13.13%	12.50%	10.00%	12.00%	10.34%	10.26%	9.09%
Covington	5.56%	0.00%	0.00%	0.00%	0.00%	0.00%	50.00%	33.33%	25.00%	22.22%	15.38%	11.11%	7.41%	6.25%	8.11%	9.76%
Thibodaux	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	2.86%
Lafayette	0.00%	2.70%	6.98%	6.00%			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Lake Charles	8.33%	0.00%	11.11%	10.53%		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	4.55%	3.85%	10.00%
Alexandria	3.03%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shreveport	3.85%	2.78%	6.52%	5.45%		50.00%	50.00%	50.00%	36.36%	41.67%	25.00%	21.74%	16.67%	14.29%	15.79%	14.63%
Monroe	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	12.50%	11.11%	9.09%	6.67%	5.88%	4.35%	3.13%
State	4.27%	2.65%	4.39%	4.05%	0.00%	21.43%	27.59%	24.49%	18.67%	16.35%	11.97%	9.42%	9.13%	8.81%	8.94%	9.13%