

RFP – DB2/DBA Contract Support

BID Number:
360PUR-ISRFP015

Questions and Responses

09/23/2013

QUESTIONS		ANSWERS
1.	We would like to know the mode of interview (In person or Telephonic)?	Telephone
2.	A. Do you have an open bidding policy? B. My company is not located in Louisiana and we have no schedules like GSA. Are we allowed to bid on this RFP?	A. Yes B. Although your company is not located in Louisiana, you may submit a proposal/bid to the RFP. However, the company would have to be authorized to do business in the State of Louisiana in order to confect a contract should their proposal be the winning proposal.
3.	A. Is there an incumbent provider for the proposed service? B. If so, is the incumbent able to respond to the proposal?	A. Yes B Yes
4.	Is the contractor allowed to “rebadge” the existing resource, if there is one?	Yes

5.	On Page 9, it is stated that “The Technical Proposal should be submitted to the State in a separate package and be clearly marked: “Technical Proposal in Response to RFP.” A. Is the “State” the DCFS address already specified on page 7, B. and is this “separate package” different than the package containing 7 copies (1 original, 6 copies) and CD (with 2 copies)? C. And does this “separate package” only contain the Technical Proposal, absent of the cost proposal?	A. Yes. B. Yes. Technical proposals and Cost proposals should be submitted separately. As state on page 7, “The State requests that seven (7) printed copies and two (2) copies on Compact Disk (CD) of the proposal (Technical and Cost), be submitted to the RFP Coordinator at the address specified. At least one (1) copy of the proposal shall contain original signatures, that copy should be clearly marked or differentiated from the other copies of the proposal required to be provided by a notation in the lower left corner of the cover (of each volume) with the words “Signed Original”.” C. Yes
6.	Is there an incumbent vendor/contractor already providing the required DB2 DBA support services? If so, a. What is their name? b. How long is the association? c. Will they also be responding to the RFP? d. Why is this RFP floated? (Question is to clarify if this is something that needs to be done on a yearly or 3-yearly basis – e. or is this a totally new initiative)?	Yes a. RedMane b. Three years c. The department is not privilege to this information; however, DCFS has no reason to believe that the current contractor will not respond to the RFP. d. Services are required to be bid every 3 years. e. No, it is not a new initiative.
7.	Determination of Responsibility – Would a prior working relationship with the State of Louisiana in providing similar contract technical IT staffing work suffice in determining the eligibility?	Yes

8.	Approach/Methodology – We assume this is more to do with how recruitment policies/best practices with the vendor company are to be explained. Not to do with technical methodology for DB2 DBA related work.	Technical methodology for DB2/DBA related work is required.
9.	How many resumes can each vendor propose with response?	There is no limit to the number of resumes submitted, but only (1) resource will be hired.
10.	What is the anticipated budget for this project?	\$520,000 annual
11.	Can interviews of prospective candidates be on the phone/skype?	Telephone
12.	What is the anticipated start date of the project?	End of December 2013 or beginning of January 2014
13.	RFP Section 3.1: Please confirm z/os is the DB2 Platform	Currently z/OS is the DB2 platform
14.	RFP Section 3.1: We assume the scope limited to development, testing and deployment in production and does not include DB2 DBA Production Support	Yes, it does include DB2/DBA Production Support
15.	RFP Section 3.1: Minimum Qualification of Proposer - "10 years experience (a combination of professional DBA DB2 experience plus 6 months experience as DB2 trainer/mentor) in HTML , and Relational Database" - Should the resource possess HTML/Web experience?	Yes
16.	RFP Section 3.1: "Curam database experience is desired." - Can you please elaborate on the project initiative related to Curam database support requirement.	The DCFS Modernization Project- Common Access Front End (CAFÉ) and Statewide Automated Child Welfare Information System (SACWIS), will incorporate multiple legacy (ADABAS) systems and existing DB2 systems (ACCESS which uses Curam) to become One DCFS.
17.	RFP Section 3.1: "DCFS experience desirable." - Can you please advise on the internal systems used in DCFS, so we can look into the mandatory skill/experience within the prospective profiles for this requirement.	DBA/DB2 support for DCFS

18.	RFP Section 3.1: Minimum Qualification of Proposer - "10 years experience (a combination of professional DBA DB2 experience plus 6 months experience as DB2 trainer/mentor) in HTML, and Relational Database" - A. What other Relational Database experience should resource possess? B. Is role/tasks and services same for other Relational Database? C. What is the % of work split between DB2 z/os, Relational Database & Curam Database?	100% DBA/DB2 Administration for all (3) questions. A. see answer above B. see answer above C. see answer above
19.	RFP Section 3.12: How should we submit with our proposal any contract deviations if any? If a separate excel, or provide inline comments for exceptions or contract deviations. Please guide.	Submit RFP exceptions with reference to the respective RFP section. For contract deviations, provide inline comments directly to the sample contract.
20.	RFP Section 5.3: Can you provide brief description, objective of the project? Also DCFS	The proposer is required to support DCFS DBA\DB2 Environments.
21.	RFP Section 5.3: Project(s) will be managed by DCFSIS. Please confirm	Department of Children and Family Services, Information Services
22.	RFP Section 6.5: Request is for DB2 DBA. Under Attachment I : Statement of Work, Request is for DB2 Database Analyst. As per the Tasks and Services, primary focus is on two high level activities - Data Modeling, & Database Development. Please advise.	Yes, Data Modeling and Database Development is the primary high level focus.
23.	Attachment I: Under "2 Tasks and Services", Programs means developing of database objects like views, stored procedures, triggers, functions etc. Please confirm.	This is the duties and responsibilities for the awarded Contractor
24.	Attachment I: Under "1 Overview", it states proposer will also coordinate the development and deployment of departmental services to its clients via web application. Can you please elaborate more on the Web Application and any additional technical skill required to achieve this?	The Contractor will assist current DCFS staff in the coordination of Web Applications. No additional DBA\DB2 skills are needed.

25.	Attachment I: A. What is the DBA expected to do from the "Design, develop, document and deliver unit tested program(s)" perspective? B. Does this relate to doing things like Bind or actual development of the programs?	A. The DB2/DBA will assist DCFS staff and others with the design, development, document and deliver of tested programs for implementation into production. B. Yes, Bind. No, actual development of the programs.
26.	Attachment I: What is the version of DB2 in question?	The version of DB2 is 9.
27.	Attachment I: Is there any task related to system DBA that needs to be performed?	Yes, the tasks are listed in the Statement of Work Overview.
28.	Attachment I: Is there any data modeling tool like ERWIN that is being used?	ERWIN is used and Rational Rose for Curam.
29.	Attachment I: A. What are the different regions that the DBA is expected to support? B. How many subsystems?	A. The DBA shall support the current and future DB2 environments. B. Currently DCFS has 15 subsystems.
30.	In Section 5.4 Cost Information, page 14-15, it states that the Proposer must provide a fixed hourly rate for the resource identified in Attachment 1 – Statement of Work. In the Statement of Work, Section 3 Scope of Work, it states that the resources may have to work overtime. A. Should the overtime rate be built into our fixed hourly rate or B. Should it be considered separate?	If any overtime is required, the contractor has the flexibility to adjust their scheduled working hours to the overtime hours worked. A. No, the overtime rate should not be built into the fixed hourly rate. B. No, if overtime is required, then scheduled working hours are adjusted accordingly.
31.	In addition, the SOW, Section 5 Contractor Resources it states that the resource may be required to support primary DCFS systems outside of those hours but not anticipated to be greater than (but rather less than) 10 hours per month. How should the 10 hours be reflected in our pricing?	Same as question #30 above.

32.	Section 2.3 Proposer Inquiries states that all inquiries go to Darlene Simmons and then it states that only Lynette Barker has the authority to officially respond to proposer's questions on behalf of the State. Any communications from any other individuals are not binding to the State. Please clarify that the official response to questions, etc. will be coming from Lynette Barker and no one else.	All official DCFS responses will be posted to LaPAC.
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