

Amendment #4 – October 6, 2010					
One DCFS Transformation Project Common Access Front End (CAFÉ)					
Further review of the CAFÉ RFP has prompted the amendment of several requirements and other statements needed to provide additional clarification for proposers.					
#	Section	Page(s)	Location(s)	Current Text	Comments / Updated Text
1	General Information, Attachment 5 - Interconnectivity/ Interfaces	1, 3, 4, 145,	Pg 1, Paragraph 2; Pg 3 & 4 - 3rd, 4th, 13th bullets; pg 145 - 2nd line		In the identified sections, <b>interface</b> has been replaced with <b>integration/interface</b> .
2	General Information	3	12th Bullet	CAFÉ will <b>interface</b> with an Document Imaging & Content Management system.	CAFÉ will <b>integrate</b> with the Document Imaging & Content Management system.
3	RFP	7, 25, 118, 311	2.1 Term of Contract, Task Assignment, Project Tasks, Post Contract Maintenance	"A quotation for an optional 10,000 staff-hours of maintenance support post contract is also being requested in this procurement." Also stated as, "10,000 Pool Work for Optional Maintenance Activities. "	These are no longer requirements.
4	Attachment 5 - Interconnectivity/ Interfaces	144	2nd paragraph	With the exception of the DCFS CLIENT, Provider Directory and BLAS functionality, that are required to be fully replaced by the CAFÉ System, integration to other DCFS legacy systems must occur during the system development work defined for this procurement. It is assumed that interfacing and integration work will require rework as each roll-out of an incremental system component occurs. If an early roll-out of functionality does not entirely replace the DCFS CLIENT, Provider Directory or BLAS systems, then integration to these systems is required until replacement.	With the exception of the DCFS CLIENT and BLAS functionality, that are required to be fully replaced by the CAFÉ System, integration/interface to other DCFS legacy systems must occur during the system development work defined for this procurement. It is assumed that interfaces and integration may require rework as each roll-out of an incremental system component occurs. If an early roll-out of functionality does not entirely replace the DCFS CLIENT or BLAS systems, then integration to these systems is required until replacement. While replacement of the Provider Directory system, ProDirect, is not required, it must integrate with CAFÉ.
5	Attachment 5 - Interconnectivity/ Interfaces	154	5th Sub-Heading	NON-DCFS Systems to be <b>Integrated With CAFÉ</b>  The following systems will be necessary for CAFÉ to <b>integrate</b> , read, or share data. The nature and content of the <b>interfaces</b> might change as DCFS transitions to a single state agency.	NON-DCFS Systems to be <b>Interfaced With CAFÉ</b>  The following systems will be necessary for CAFÉ to <b>interface</b> , read, or share data. The nature and content of the interfaces might change as DCFS transitions to a single state agency.
6	Attachment 7 - Requirements	177	154	The system shall provide the capability for <b>bi-directional, real-time interfaces</b> to internal legacy systems for eligibility determination and update processes.	The system shall provide the capability for <b>real-time bi-directional integration and interfaces with</b> internal legacy systems for eligibility determination and update processes.
7	Attachment 6 - Reference Questionnaire	160		Email address listed in RFP is: CAFÉ@la.gov	The correct email address is: DCFS-CAFÉ-RFP@la.gov
8	Functional requirements	167	Opening Paragraph		Note: All requirements related to fiscal/financial functionality are relevant to Program Services only. Human Resource functionality is limited to organizational structure and employee information required for security.
9	Functional requirements	183, 184, 206	263, 266, 599 - 602, 605-608		These requirements are no longer a part of the CAFÉ RFP.
10	Functional requirements	203-205, 215	557, 560, 564, 565, 566, 572, 575, 585, 589, 757		Authorization for payments and invoicing will be a function of CAFÉ; however, payment processing will continue to reside in the legacy systems.

Amendment #4 – October 6, 2010					
One DCFS Transformation Project Common Access Front End (CAFÉ)					
Further review of the CAFÉ RFP has prompted the amendment of several requirements and other statements needed to provide additional clarification for proposers.					
#	Section	Page(s)	Location(s)	Current Text	Comments / Updated Text
11	Technical Requirements	228	977	The system shall have the ability to support security verification methodology in external facing customer portal screens such as using CAPTCHA code.	The system shall have the ability to support security verification methodology in external facing customer <b>and provider portal</b> screens such as using CAPTCHA code.
12	Functional requirements	232-234	1028, 1029, 1037, 1038, 1039, 1040, 1041, 1042, 1043, 1044, 1045, 1047, 1048, 1051, 1052, 1053, 1054, 1055, 1056, 1057, 1058, 1062, 1063, 1065, 1070, 1072		The system implementer will be responsible for <b>integrating/interfacing</b> between the appropriate DCFS system and CAFÉ
13	Attachment 8 - Statement of Work	239	Paragraph 5	The components developed must provide for any new <b>legacy</b> system correspondence, notifications, communications, and reports. In other words, CAFÉ and any companion reporting environment must be implemented in such a manner that existing legacy processes are unnecessary to generate said items.	The components developed must provide for any new system correspondence, notifications, communications, and reports. In other words, CAFÉ and any companion reporting environment must be implemented in such a manner that existing legacy processes are unnecessary to generate said items.
14	Attachment 8 - Statement of Work	241	Bullets aa, bb, cc, dd		For these bullets, <b>interface</b> has been replaced with <b>integrate/interface</b> .
15	Attachment 8 - Statement of Work	277	Paragraph 1	The Implementation Contractor must develop or use software for the required interfaces/integration proposed to link CAFÉ to the legacy systems. The Implementation Contractor must integrate the interface software with the CAFÉ System application. The Implementation Contractor will not be responsible for modifying legacy systems software or legacy systems code that interface with the CAFÉ System, however if coding is required within a middleware product to interface/integrate with Adabas, or other databases, it will be the Implementation Contractor's responsibility.	The Implementation Contractor must develop or use software for the required interfaces/integration proposed to link CAFÉ to the legacy systems. The Implementation Contractor must integrate the <b>legacy systems</b> with the CAFÉ System application. The Implementation Contractor will not be responsible for modifying legacy systems software or legacy systems code that interface with the CAFÉ System <b>but is responsible for all middleware message delivery and processing</b> . If coding is required within a middleware product to interface/integrate <b>directly</b> with Adabas, or other databases, it will be the Implementation Contractor's responsibility.
16	Attachment 8 - Statement of Work	290	Contractor System Training Responsibilities - 3rd bullet	Schedule train-the-trainer assistant training for identified staff within 30 days or less of actual implementation of any rolled out functionality of each site,	Schedule train-the-trainer assistant training for identified staff within <b>30 - 90 days</b> of actual implementation of any rolled out functionality of each site,
17	Attachment 8 - Statement of Work	295	Paragraph 1		Under Conversion Plan, the following text was added.  The Implementation Contractor must determine the feasibility of anonymization and re-identification of data. They must also determine security and privacy controls required for the conversion process.
18	Attachment 8 - Statement of Work	296	1st Heading	The <b>state</b> is responsible for developing and running legacy system extracts to load the data for conversion software use;	The <b>Implementation Contractor</b> is responsible for developing and running legacy system extracts to load the data for conversion software use;
19	Attachment 8 - Statement of Work	297	1st bullet	Provide automated processes to identify, match, and merge duplicates when feasible	Provide automated processes to identify, match, and merge/ <b>un-merge</b> duplicates when feasible

Amendment #4 – October 6, 2010					
One DCFS Transformation Project Common Access Front End (CAFÉ)					
Further review of the CAFÉ RFP has prompted the amendment of several requirements and other statements needed to provide additional clarification for proposers.					
#	Section	Page(s)	Location(s)	Current Text	Comments / Updated Text
20	Attachment 7 - Requirements	231	Section Header	CONVERSION & INTERFACES REQUIREMENTS	Section header has been changed to: CONVERSION, INTEGRATION & INTERFACE REQUIREMENTS
21	1.3 Goals and Objectives	3		Question from potential bidder: " Can the State provide additional background on OneDCFS (background on the initiative, goals, timelines, mandate of the DCFS Modernization team, etc.)	The link for the Commission on Streamlining Government (dated 8/18/2009) has been posted to the Bidders' Document Library
22	1.2 Purpose	1&2		Question from potential bidder: "Will the State please provide current program screening rules/questions, and sample benefits application forms and provider forms in the proposal library for all seven programs covered by the LA CAFÉ scope	The link to DCFS Policy Management System with the policy, rules, and forms has been posted to the Bidders' Document Library.
23	1.2 Purpose	2		Question from potential bidder: "Did DCFS conduct or contract for a cost benefit analysis of the ACESS Phase 1 project? If yes, please provide findings. Has the state conducted or contracted for a cost benefit analysis for CAFÉ? If yes, please provide findings.	The Cost Benefit Analysis (CBA) for ACESS Phase 1 has been posted to the Bidders' Document Library. The CBA for CAFÉ has not been approved by our federal partners, therefore, we are unable to release the contents at this time.
24	Attachment 3 - Cost Proposal	116, 117, & 118		Question from potential bidder: "Can the State make the Cost Sheet Summary file available in Excel format?	The Cost Sheet Summary in an Excel format has been added to the Bidders' Document Library.
25	5.1 - CAFÉ Technical Proposal	17	First paragraph under Section 5.1	Question from potential bidder: "In Section 5.1, Methodology and Approach follows Project Scope and comes before Technical Approach. In Section 6.5, Project Approach follows Technical Approach, rather than Project Scope. Can the government please clarify the appropriate order for these sections?"	Proposals must be in the following order. On page 31 and 32 of the CAFÉ RFP, Section 6.5 Evaluation and Review Phases, Phase 2 should be listed in the following order: 1) Certification Statement; 2) Transmittal Letter; 3) Table of Contents; 4) Executive Summary; 5) Corporate Capabilities and Qualifications; 6) Understanding Project Scope; 7) Project Methodology and Approach; 7.1) Methodology; 7.2) Controls; 7.3) User Involvement; 7.4) Service Level Agreements; 7.5 ) Multiple Stream Merge Process; 8) Technical Approach; 9) Project Organization and Staffing; 9.1) Qualifications; 9.2) Experience; 9.3) Structure; 10) Project Planning and Management; 11) Project Work Plan; 12) Resumes and Roles of Proposed Staff; and, 13) Subcontractors
26	Attachment 1 - Certification	11 & 40	5	Question from potential bidder: "Certification says we have 7 days for contract negotiations. Schedule of Events has more days, which one is correct?"	Attachment 1, # 5 on page 40 of RFP is amended as follows: Proposer understands that if selected as the successful proposer, he/she will have seven days from the date of delivery of final contract in which to complete contract negotiations. It is the goal of DCFS to complete negotiations in the least amount of time possible, but not to exceed 30 days.

Amendment #4 – October 6, 2010					
One DCFS Transformation Project Common Access Front End (CAFÉ)					
Further review of the CAFÉ RFP has prompted the amendment of several requirements and other statements needed to provide additional clarification for proposers.					
#	Section	Page(s)	Location(s)	Current Text	Comments / Updated Text
27	Attachment 7 - Requirements	231	1023 & 1024	Question from potential bidder: "Please clarify that the time restriction is for a "maximum" number of hours."	Attachment 7, Requirement 1023 is amended to state: The system shall be able to conduct routine backups of all transactions and data for a specific period within a <b>maximum</b> of four (4) hours" and Requirement 1024 is amended to state: "The system shall be able to restore routine backups of all transactions and data for a specific period within a <b>maximum</b> of eight (8) hours."
28	5.0 - Proposal Content	15	Last paragraph	Number of printed copies and number of "soft" copies of proposals	The third paragraph on page 15 under the Proposal Content section is amended as follows: "The State requires that twenty-one (21) printed copies and twenty-one (21) copies on Compact Discs (CD) or USB Flash Drives of the Technical proposal be submitted to the RFP Coordinator at the specified address. In addition, the State requires seven (7) printed copies and three (3) copies on Compact Discs (CD) or USB Flash Drives of the Cost proposal. Do not combine the Cost Proposal with the Technical Proposal on the CDs or USB Flash Drives"
29	Attachment 2 - Contract	44	j.	However, the State will reduce such actual damages by the amounts of liquidated damages received for the same events causing said damages. In addition, such actual damages shall be subject to Contract Section 4.5.0.D.	The following phrase has been removed from the identified section: <b>"In addition, such actual damages shall be subject to Contract Section 4.5.0.D."</b>
30	Attachment 2 - Contract	50	1.10	State security data, any nonpublic information or documentation concerning either party's business or future products or plans that are learned by the other party during the performance of this contract, and information that is designated as confidential by the disclosing party and, subject to Section 2.7.C, that may be exempt from disclosure to the public or other unauthorized persons under applicable State or federal statutes.	The following phrase from the CAFÉ RFP has been removed <b>"and, subject to Section 2.7.C,"</b>
31	Attachment 2 - Contract	55	1.79	"Turnover": The transfer of responsibility for certain Services from Contractor to State, as described in the RFP and Proposal and in Section 6.8.D.	The following phrase has been removed from the identified section: "party and, subject to Section 2.7.C; <b>and in Section 6.8.D"</b>
32	Attachment 2 - Contract	57	2.2	State shall also have the option to obtain maintenance Services as described in RFP and Attachment VI Section 2.0.	The following phrase has been removed from the identified section: <b>"and Attachment VI Section 2.0"</b>
33	Attachment 2 - Contract	71	3rd paragraph	In addition, such actual damages shall be subject to Contract Section 45.0.D.	The following phrase from the CAFÉ RFP has been removed". <b>In addition, such actual damages shall be subject to Contract Section 45.0.D."</b>
34	Attachment 2 - Contract	71	6.2	If State terminates this contract under this Section 4.0, Contractor shall, within 20 days thereafter, refund to State all payments made to Contractor for the returned Deliverable and Services rendered therefore and all previous Deliverables which have received Acceptance and Services rendered therefore and which are returned with the rejected Deliverable.	The following has been removed from the identified section: <b>"under this Section 4.0,"</b>
35	Attachment 2 - Contract	72	6.5	...subject to the provisions of Section 45.0.D, Contractor shall be liable for all damages, including, but not limited to:...	The following phrase has been removed from the identified section: - <b>"and, subject to the provisions of Section 45.0.D,"</b>
36	Attachment 2 - Contract	72	6.6	The amounts for such Services and Deliverables in development but not accepted will be costs actually and reasonably incurred by Contractor therefore, as based on the hourly rates in Section of the Proposal...	The following phrase has been removed from the identified section: - <b>"in Section of the Proposal"</b>

Amendment #4 – October 6, 2010					
One DCFS Transformation Project Common Access Front End (CAFÉ)					
Further review of the CAFÉ RFP has prompted the amendment of several requirements and other statements needed to provide additional clarification for proposers.					
#	Section	Page(s)	Location(s)	Current Text	Comments / Updated Text
37	Attachment 2 - Contract	74	7.0	If the dispute cannot be resolved within 30 calendar days of initiating such negotiations, Section 7.0.C shall apply.	The following phrase has been removed from the identified section: <b>"If the dispute cannot be resolved within 30 calendar days of initiating such negotiations, Section 7.0.C shall apply."</b>
38	Attachment 2 - Contract	75	2nd full paragraph	...or State shall have the right to terminate the contract in whole or in part as provided in Section 8.0.A.	The following phrase has been removed from the identified section: <b>"as provided in Section 8.0.A"</b>
39	Attachment 2 - Contract	75	2nd full paragraph	In these situations, State will pay Contractor for Services and Deliverables and certain of its costs in accordance with the terms of Section 6.6.C.	The following phrase has been removed from the identified section: <b>"in accordance with the terms of Section 6.6.C"</b>
40	Attachment 2 - Contract	78	last line of 1st paragraph	Notwithstanding anything to the contrary herein, the refunds that are provided under this Section are not included under the amounts of the direct damages limits set forth in Section 45.0.D.	The following phrase has been removed from the identified section: <b>"set forth in Section 45.0.D"</b>
41	Attachment 2 - Contract	86	45.0	Except as provided in Section 45.0.E, Contractor shall not be liable, regardless of the form of action, whether in contract, tort, negligence...	The following phrase has been removed from the identified section: <b>"Except as provided in Section 45.0.E"</b>
42	Attachment 2 - Contract	86	45.0	Except as provided in Section 45.0.E, in no event shall Contractor's aggregate liability to State under this contract, regardless of the form of action, ...	The following phrase has been removed from the identified section: <b>"Except as provided in Section 45.0.E"</b>
43	Attachment 2 - Contract	86	45.0	The disclaimers of certain damages and the damages limitations in Section 45.0.C-45.0.D shall not apply to damages, expenses, losses,...	The following phrase has been removed from the identified section: <b>"in Section 45.0.C-45.0.D "</b>
44	Attachment 8 - Statement of Work	253	Establish a Project Office Presence		To include cost for office space is a separate line item.
45	Section 2.5 Schedule of Events	11	Inserted after "Response to questions available"		Deadline for questions related to Amendment #4, <b>October 13, 2010 3:00 PM CT</b>
46	Section 2.5 Schedule of Events	11	Inserted after "Deadline for questions related to Amendment #4"		Response to questions related to Amendment #4 available. <b>October 20, 2010.</b>
47	Section 2.5 Schedule of Events	11	Proposal submission deadline	<b>October 25, 2010 3:00 PM CT</b>	<b>November 8, 2010 3:00 PM CT</b>
48	Section 2.5 Schedule of Events	11	Oral Presentations Selected and Scheduled	<b>November 22, 2010</b>	<b>December 6, 2010</b>
49	Section 2.5 Schedule of Events	11	Best and Final Offer Period	Best and Final Offer Period	Best and Final Offer Period ( <b>Optional</b> )
50	Section 2.5 Schedule of Events	11	Best and Final Offer Period	<b>December 6, 2010</b>	<b>December 20, 2010</b>
51	Section 2.5 Schedule of Events	11	Notification of Intent to Award	<b>December 13, 2010</b>	<b>December 27, 2010</b>
52	Section 2.5 Schedule of Events	11	Contract Negotiations Begin	<b>December 28, 2010</b>	<b>January 10, 2011</b>
53	6.5 Evaluation and Review Phases	37	Phase 4: Oral Interviews	The same evaluation criteria and point system applied to the scoring of proposals prior to the oral presentation described in Phase 2 Detailed Evaluation of Technical Proposal will be applied to the scoring post oral presentation.	Based on oral presentations, a maximum of 100 additional points may be added to the existing score of proposals.

**Amendment #4 – October 6, 2010**

**One DCFS Transformation Project Common Access Front End (CAFÉ)**

Further review of the CAFÉ RFP has prompted the amendment of several requirements and other statements needed to provide additional clarification for proposers.

#	Section	Page(s)	Location(s)	Current Text	Comments / Updated Text
54	6.0 Evaluation and Selection	31 & 32	Phase 2: Detailed Evaluation of Technical Proposals - 700 Points or 70%	1. Certification Statement (Mandatory) 2. Transmittal Letter (Mandatory) 3. Table of Contents (Mandatory) 4. Executive Summary (Mandatory) 5. Corporate Capabilities and Qualifications (50 points) 6. Understanding Project Scope (100 Points) 7. Technical Approach (100 points) 8. Project Approach (200 points) 8.1 Methodology 8.2 Controls 8.3 User Involvement 8.4 Service Level Agreements 8.5 Multiple Stream Merge Process 8.6 Project Work Plan 9. Project Staffing (250 points) 9.1 Qualifications 9.2 Experience 9.3 Structure 10. Subcontractors (Mandatory) 11. Attachments	1. Certification Statement (Mandatory) 2. Transmittal Letter (Mandatory) 3. Table of Contents (Mandatory) 4. Executive Summary (Mandatory) 5. Corporate Capabilities and Qualifications (50 points) 6. Understanding Project Scope (100 points) 7. Project Methodology and Approach <b>(150 points)</b> 7.1 Methodology 7.2 Controls 7.3 User Involvement 7.4 Service Level Agreements 7.5 Multiple Stream Merge Process 8.0 Technical Approach (100 points) 9.0 Project Organization and Staffing <b>(200 points)</b> 9.1 Qualifications 9.2 Experience 9.3 Structure <b>10. Project Planning and Management (15 points)</b> <b>11. Project Work Plan (35 points)</b> <b>12. Resumes and Roles of Proposed Staff (50 points)</b> 13. Subcontractors