



Do I need to visit a DSNAP site if I receive regular SNAP?

- You DO NOT need to pre-register or apply for DSNAP if you receive regular SNAP. Please do not visit a DSNAP location!

If I receive regular SNAP and live in an area where DSNAP is activated, should I apply for Disaster SNAP?

- Regular SNAP households SHOULD NOT apply for DSNAP and SHOULD NOT go to a DSNAP site. Households in the impacted area who receive regular SNAP benefits can apply for replacement benefits and/or supplemental benefits through DCFS if they lost food in the disaster.

How do I apply for replacement benefits for food I lost in the disaster?

- SNAP recipients who lost food purchased with SNAP benefits must report their food loss by contacting a local DCFS office by **Friday, February 24**, and completing an affidavit of food loss (SNAP 38). This form can be found at www.dcfsl.a.gov/disaster.
- SNAP recipients who live in the DSNAP area and who suffered an adverse effect from the tornado must complete an affidavit of loss (DIS 14) by **Friday, February 24** in order to possibly receive supplemental benefits.

I lost my card during the disaster. How can I get access to my benefits?

- Current SNAP recipients who lost their EBT cards during the disaster must contact the EBT Call Center at 1-888-997-1117. A new card will be mailed to them at that time with instructions on how to activate the card and set the PIN. *Clients cannot obtain replacement EBT cards through the local office.*

Can I purchase hot food with my SNAP card?

- Yes, DCFS has received approval for SNAP recipients to purchase prepared foods through March 31, 2017, at approved SNAP locations in the affected parishes of Ascension, Jefferson, Livingston, Orleans, St. James, St. Tammany and Tangipahoa.

Please visit www.dcfsl.a.gov or www.facebook.com/LADCFS for the most up-to-date DSNAP information.