



DISASTER SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

What is DSNAP?

DSNAP provides eligible households - who do not currently receive SNAP benefits - with help buying groceries due to lost income or damages following a disaster.

What impacted areas are included in DSNAP?

The following area in Orleans Parish: south of Dwyer Road and Michoud Bayou, east of Wilson Avenue, north of Almonaster Avenue, and west of Gentilly Road. An impact map is attached and can be found at www.dcfslouisiana.gov/disaster

How can I pre-register for DSNAP?

Residents can pre-register online at www.dcfslouisiana.gov/preregister.

What do I need to bring to the DSNAP site?

- A form of identification, plus the social security number(s), and date(s) of birth for each household member.
- Address and proof of residency at the time of the disaster.
- Income received or expected to be received for each household member during the disaster period (February 7-March 8). Bring check stubs, if available.
- All liquid assets for each household member (cash on hand, checking and savings). If you have bank statements bring those.
- Disaster-related expenses you incurred or expect to incur during the disaster period.

Where can I find information about DSNAP locations?

- All DSNAP updates will be posted online at <http://www.dcfslouisiana.gov/> and on the DCFS Facebook page at www.facebook.com/LADCFS/.

What is considered when calculating an applicant's DSNAP eligibility?

- Take-home pay received or expected to be received from February 7 through March 8.
- PLUS all available cash resources - cash on hand, checking and savings account balances.
- MINUS total dollar amount of money spent or expected to be spent on any disaster-related expenses from February 7 through March 8.

How long do I have to use my DSNAP benefits?

DSNAP benefits are issued for one month, but they can be used for up to 365 days.

When will I get my DSNAP card? And when will benefits be loaded on the card?

You must go to a DSNAP site to apply. If eligible, you will receive your DSNAP EBT card at the DSNAP site. Benefits are loaded onto your card within 3 days.

Can I purchase hot food with my SNAP card?

- Yes, DCFS has received approval for SNAP recipients to purchase prepared foods through March 31, 2017, at approved SNAP locations in the affected parishes of Ascension, Jefferson, Livingston, Orleans, St. James, St. Tammany and Tangipahoa.

What amount will I receive in DSNAP benefits?

Household Size	DSNAP Allotment
1	\$194
2	\$357
3	\$511
4	\$649
5	\$771
6	\$925
7	\$1022
8	\$1169
Each Additional Member	+146

What if I don't have transportation? Can I send an Authorized Representative?

You can send an Authorized Representative to a DSNAP site on your behalf. Authorized Representatives must bring: a picture ID, the picture ID of the applicant/head of household, and a signed statement from the applicant/head of household or an adult household member authorizing them as a representative and to make an application on their household's behalf.

I cannot make it the day designated for my last name, what do I do?

There are three days for each letter of the alphabet. If you cannot make either day, you may send an Authorized Representative to the DSNAP site on your behalf. See above for requirements for Authorized Representatives.

Will there be special accommodations for the elderly or persons with disabilities?

Yes, but persons who are elderly or who are disabled are strongly encouraged to name an Authorized Representative to complete an application at a DSNAP site on their behalf. See above for requirements for Authorized Representatives.

Will there be applications for residents who don't speak English?

Yes, workers will have access to the Language Line for language interpretation.

Can I complete an application for someone who can't make it to a DSNAP site?

Applicants may name an Authorized Representative to go to a DSNAP site on their behalf. See above for requirements for Authorized Representatives.

Do I need to visit a DSNAP site if I receive regular SNAP?

You DO NOT need to pre-register or apply for DSNAP. Please do not visit a DSNAP location!

Please visit www.dcfsls.gov for the most accurate DSNAP information.